



Sheet 1 of 1

Substitute Form PTO-1449
(Modified)U.S. Department of Commerce
Patent and Trademark OfficeAttorney's Docket No.
12587-010001Application No.
09/940,276**Information Disclosure Statement
by Applicant**

(Use several sheets if necessary)

(37 CFR §1.98(b))

Applicant
Huffman et al.Filing Date
August 27, 2001Group Art Unit
2171**U.S. Patent Documents**

Examiner Initial	Desig. ID	Patent Number	Issue Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA	5,940,504	Aug. 17, 1999	Griswold			
	AB	6,041,316	Mar. 21, 2000	Allen			RECEIVED
	AC	6,135,646	Oct. 24, 2000	Kahn et al.			DEC 03 2002
	AD	6,202,056 B1	Mar. 13, 2001	Nuttall			
	AE	6,219,788 B1	Apr. 17, 2001	Flavin et al.			Technology Center 2600
	AF						

Foreign Patent Documents or Published Foreign Patent Applications

Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
	AG						
	AH						

Other Documents (include Author, Title, Date, and Place of Publication)

Examiner Initial	Desig. ID	Document
	AI	
	AJ	
	AK	
	AL	

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DEC 09 2002

GROUP 3600

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Date Considered

EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Substitute Form PTO-1449 FEB 05 2003 (37 CFR 51.2(b))	U.S. Department of Commerce Patent and Trademark Office Information Disclosure Statement by Applicant (Use several sheets if necessary)	Attorney's Docket No. 12587-010001	Application No. 09/940,276
		Applicant Huffman et al.	
		Filing Date August 27, 2001	Group Art Unit 2171

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA	6,161,107	12/12/2000	Stern			
	AB	6,189,008	02/13/2001	Easty et al.			
	AC	6,236,994	05/22/2001	Swartz et al.			
	AD	6,356,903	03/12/2002	Baxter et al.			
	AE	6,226,618	05/01/2001	Downs et al.			
	AF	6,345,256	02/05/2002	Milsted et al.			RECEIVED FEB 06 2003
	AG	6,263,313	07/17/2001	Milsted et al.			
	AH						Technology Center 2100
	AI						
	AJ						
	AK						

Foreign Patent Documents or Published Foreign Patent Applications						
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass
	AL	2 260 007	03/31/1993	UK		
	AM					
	AN					
	AO					
	AP					

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Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
	AQ	Foster, C., "Content Management: Defining Requirements for Competitive Advantage," March 1999, Jupiter Strategic Planning Services/SOS99-21, pp. 1-22
	AR	Kirzner, R., "Managing Content: The Key to Success in Web Business," June 1999, International Data Corporation, pp. 1-12
	AS	Sanborn, S., "Content management expands its role," February 19, 2001, <u>Infoworld</u> , p. 38
	AT	"Content management made strategic," February 19, 2001, <u>Infoworld</u> , p. 48
	AU	White, A. S., "Managing the Development and Delivery of Content," May 1999, International Data Corporation, pp. 1-15

Examiner Signature	Date Considered
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Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 12587-010001	Application No. 09/940,276
Information Disclosure Statement by Applicant (Use several sheets if necessary)		Applicant Huffman et al.	RECEIVED Group Art Unit 2171 FEB 0 6 2003
FEB 0 5 2003 (37 CFR §1.9(b))		Filing Date August 27, 2001	

Technology Center 2100

Other Documents (include Author, Title, Date, and Place of Publication)

Examiner Initial	Desig. ID	Document
	AV	Knox, R., "Multichannel Output: Process Changes on Horizon," April 20, 1999, Gartner Group,, Inc., 4 pp.
	AW	Ingalls, J., Lundy, J., "Where Is Output Headed? Ten Key Trends," January 12, 1999, Gartner Group, Inc., 5 pp.
	AX	Seeley, C., Dietrick, B., "Crafting A Knowledge Management Strategy, Part two. Marrying content with IT applications," <i>Knowledge Management Review</i> , Issue 12 January/February 2000, pp. 20-23
	AY	Berg, T., Drakos, N., Valdes, R., "Web-Site Deployment and Operations," January 8, 1999, Gartner Group, Inc., 76 pp.
	AZ	Robins, S., Mahony, C., "Web Content Management for Pervasive Content," The Yankee Group, October 13, 2000 pp. 1-26
	AAA	"Open Market e-Business Suite," October 13, 2000, http://www.openmarket.com/egi-.../Render&c=Collection&cid=OM176UJ9KYB&live=tru , 2 pp.
	ABB	"Knowledge Organizer: Organize your intranet content the way you organize your business," http://www.verity.com/products/ko/ , Verity® Knowledge Organizer®, Product Overview, October 13, 2000, Verity, Inc., 2 pp.
	ACC	"ThomasTech Content Management Solutions," http://www.thomastechsolutions.com/content.html , October 13, 2000, Thomas Technology Solutions, Inc., 3 pp.
	ADD	"U.K.'s second largest retailer, Great Universal Stores, purchases VALEX software to increase relevance and impact of marketing campaigns," June 21, 2000, http://www.xchange.com/news/press_releases/1999/1999-07-19-02.asp , Exchange Applications, pp.
	AEE	"What is eCRM?," http://www.xchange.com/resource/default.asp , June 21, 2000, Exchange Applications, 1 p.
	AFF	"Step 1: Identify your most profitable customers," http://www.xchange.com/resource/step1.asp , June 21, 2000, Exchange Applications, 1 p.
	AGG	"Step 2: Personalize your marketing efforts through technology," http://www.xchange.com/resource/step2.asp , June 21, 2000, Exchange Applications, 1 p.
	AHH	"Step 3: Evaluate the results of your strategies," http://www.xchange.com/resource/step3.asp , June 21, 2000, Exchange Applications, 1 p.
	AII	"Glossary," http://www.xchange.com/resource/glossary.asp , June 21, 2000, Exchange Applications, 5 pp.
	AJJ	Whitepaper Request, "Evolving to eCRM: How to optimize interactive relationships between you and your customers," http://www.xchange.com/resource/whitepaper.asp , June 21, 2000, Exchange Applications, 1 p.
	AKK	"V/5 E business Platform Architecture," http://www.vignette.com/CDA/Site/0,2097,1-1-731-1191-733-1196.FF.html , June 21, 2000, Vignette Corporation, 4 pp.
	ALL	"Vignette Application Power Pack™, June 21, 2000, Vignette, 2 pp
	AMM	"IMRglobal," http://www.ca.imrglobal.com/contact.htm , June 21, 2000, 2 pp.
	ANN	"4i Content Management," http://www.documentum.com/products/content/index.html , June 21, 2000, Documentum, Inc., 2 pp.
	AOO	"Documentum 4i eBusiness Edition starts with," http://www.documentum.com/products/content/internet-4i/doc4i.html , June 21, 2000, Documentum, Inc., 2 pp.

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Substitute Form PTO-1449 Version 1 FEB 05 2003 (37 CFR § 1.14(e))	U.S. Department of Commerce Patent and Trademark Office Information Disclosure Statement by Applicant (Use several sheets if necessary)	Attorney's Docket No. 12587-010001	Application No. 09/940,276
		Applicant Huffman et al.	
		Filing Date August 27, 2001	Group Art Unit 2171

Other Documents (include Author, Title, Date, and Place of Publication)

Examiner Initial	Desig. ID	Document
	APP	"Documentum eDeploy™," http://www.documentum.com/products/content/internet-4i/edeploy.html , June 21, 2000, Documentum, Inc., 1 p.
	AQQ	"Documentum eConnectors™," http://www.documentum.com/products/content/internet-4i/econnectors.html , June 21, 2000 Documentum, Inc., 2 pp.
	ARR	"Documentum 4i Integrators," http://www.documentum.com/products/content/internet-4i/integrators.html , June 21, 2000 Documentum, Inc., 1 p.
	ASS	"Documentum FrameLink Product Suite," http://www.documentum.com/products/content/internet-4i/frameLink.html , June 21, 2000, Documentum, Inc., 1 p.
	ATT	"Documentum e-Business Development Tools," http://www.documentum.com/products/content/internet-4i/devstudio.html , June 21, 2000, Documentum, Inc., 2 pp.
	AUU	BLACK PEARL - Main Body, http://blackpearl.com/solutions/solutions_body.html , June 21, 2000, Black Pearl, Inc., 3 pp.
	AVV	BLACK PEARL - Main Body, http://www.blackpearl.com/company/company_body.html , June 21, 2000, Black Pearl, Inc., 2 pp.
	AWW	"Making Clicks and Mortor Click™: Extending relationship business' expertise into e-markets," 2000, Black Pearl, Inc., 2 pp.
	AXX	"About Documentum," http://www.documentum.com/company/about/index.html , June 21, 2000, Documentum, Inc.,
	AYY	Web Content Management Strategies, Technologies and Markets, 2000, Ovum Ltd., pp. 1-230

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FEB 12 2003

GROUP 3600

Examiner Signature	Date Considered
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	

Supplemental Form PTO-1449 Modified APR 01 2003 (37 CFR 1.15(b))	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 12587-010001	Application No. 09/940,276
Information Disclosure Statement by Applicant (Use several sheets if necessary)		Applicant Huffman et al.	
		Filing Date August 27, 2001	Group Art Unit 2171

U.S. Patent Documents

Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA	6,084,865	07/04/2000	Dent			
	AB	6,112,181	08/29/2000	Shear et al.			
	AC						
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GROUP 3600**Foreign Patent Documents or Published Foreign Patent Applications:**

Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation Yes	Translation No
	AL							
	AM							
	AN							
	AO							
	AP							

Other Documents (include Author, Title, Date, and Place of Publication)

Examiner Initial	Desig. ID	Document		
	AQ	Int'l Search Report		RECEIVED
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	AS			
	AT			Technology Center 2100

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Sheet 1 of 1Substitute Form PTO-1449
(Modifies PTO-1448)U.S. Department of Commerce
Patent and Trademark OfficeAttorney's Docket No.
12587-010001Application No.
09/940,276**Information Disclosure Statement
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(Use several sheets if necessary)

(37 CFR §1.98(b))

Applicant
Huffman et al.Filing Date
August 27, 2001Group Art Unit
3628**U.S. Patent Documents**

Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA	5,794,221	08/11/1998	Egendorf			07/07/1995
	AB	US 2001/0049632	12/06/2001	Rigole			01/02/2001
	AC						
	AD						
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GROUP 3600**Foreign Patent Documents or Published Foreign Patent Applications**

Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation Yes	Translation No
	AI	WO 99/31610	06/24/1999	WIPO				
	AJ	WO 01/28141	04/19/2001	WIPO				
	AK	WO 01/69903	09/20/2001	WIPO				
	AL							
	AM							

Other Documents (include Author, Title, Date, and Place of Publication)

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Substitute Disclosure Form (PTO-1449)



Substitute Form PTO-1449
(Modified 10-97)

U.S. Department of Commerce
Patent and Trademark Office

Attorney's Docket No.
12587-010001

Application No.
09/940,276

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(37 CFR §1.98(b))

Applicant
Huffman et al.

Filing Date
August 27, 2001

Group Art Unit
3628

U.S. Patent Documents

Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA	5,802,296	09/01/98	Morse et al.			
	AB	5,848,415	12/08/98	Guck			
	AC	6,119,229	09/2000	Martinez et al.			
	AD	6,229,533	05/08/01	Farmer et al.			
	AE	2001/0037316	11/2001	Siloh			
	AF	2002/0077988	06/2002	Sasaki, et al.			
	AG	2003/0023564	01/2003	Padhye, et al.			
	AH	2003/0225696	12/2003	Niwa			
	AI	2004/0039704	02/2004	Gilliam, et al.			
	AJ	2004/0064471	04/2004	Brown, et al.			

Foreign Patent Documents or Published Foreign Patent Applications

Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	
	AK	1041823	10/2000	Europe			X	
	AL	WO96/27155	09/06/96	WIPO			X	
	AM	WO00/42555	07/20/00	WIPO			X	
	AN	WO 01/11511	02/2001	WIPO			X	
	AO	WO01/44907	06/21/01	WIPO			X	

Other Documents (include Author, Title, Date, and Place of Publication)

Examiner Initial	Desig. ID	Document
	AP	Jee et al., "A DAVIC Video-on-Demand System Based on the RTSP", <u>IEEE Comput. Soc.</u> pp. 231-238, (2001).
	AQ	
	AR	
	AS	

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Information Disclosure Statement by Applicant (Use several sheets if necessary)		Applicant Huffman et al.	
(37 CFR §1.98(b))		Filing Date August 27, 2001	Group Art Unit 3628

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA	2002/0143819	10/2002	Han, et al.			
	AB						
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Foreign Patent Documents or Published Foreign Patent Applications							
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	AO						
	AP						

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	AT						

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Sheet 1 of 1

Substitute
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Patent and Trademark OfficeAttorney's Docket No.
12587-010001Application No.
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(Use several sheets if necessary)

(37 CFR §1.98(b))

Applicant
Huffman et al.Filing Date
August 27, 2001Group Art Unit
3628**U.S. Patent Documents**

Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA	6,418,467	07/09/02	Schweitzer et al.			
	AB	6,502,131	12/31/02	Vaid et al.			
	AC	6,839,680	01/04/05	Liu et al.			
	AD	6,842,782	01/11/05	Malik et al.			
	AE	6,854,009	02/08/05	Hughes			
	AF	6,857,020	02/15/02	Chaar et al.			
	AG	6,898,618	05/24/05	Slaughter et al.			
	AH	6,904,449	06/07/05	Quinones			
	AI						
	AJ						
	AK						

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Patent and Trademark Office

Attorney's Docket No.
12587-010001

Application No.
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(37 CFR §1.98(b))

Applicant
Huffman et al.

Filing Date
August 27, 2001

Group Art Unit
3628

U.S. Patent Documents

Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA	6,029,145	02-2000	Barritz et al.			
	AB	US-2002/0055912	05-2002	Buck			
	AC	US-2002/0107809	08-2002	Biddle et al.			
	AD	US-2002/0143920	10-2002	Dev et al.			
	AE	US-2002/0152297	10-2002	Lebourg et al.			
	AF	US-2003/0004844	01-2003	Hueler			
	AG	US-2003/0053448	03-2003	Craig et al.			
	AH	6,917,979	07-2005	Dutra et al.			
	AI	US-2005/0171958	08-2005	Cheng et al.			
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